



FEMA

Austin Joint Field Office

July XX, 2016

DR-4272-TX-FLR00X

Flier

Disaster Assistance for May-June Storms Available for Deaf and Hard of Hearing Individuals and Families

Incident: May 26-June 24 severe storms and flooding

Designated Counties for Individual Assistance (24):

Austin, Bastrop, Brazoria, Brazos, Burleson, Eastland, Fayette, Fort Bend, Grimes, Harris, Hidalgo, Hood, Kleberg, Lee, Liberty, Montgomery, Palo Pinto, Parker, San Jacinto, Stephens, Travis, Tyler, Waller and Washington

Ways to register:

- online at DisasterAssistance.gov
- phone **800-621-3362 (FEMA)**. Applicants who use **711** or Video Relay Service may also call **800-621-3362**. Persons who are deaf, hard of hearing or have a speech disability and use a **TTY** may call **800-462-7585**. The toll-free numbers are open from **7 a.m. to 10 p.m., seven days a week**. Multilingual operators are available.
- at a disaster recovery center. To find the nearest one, go online to the Disaster Recovery Center Locator at asd.fema.gov/inter/locator

Registration deadline: Wednesday, Aug. 10

FEMA communicates in many languages: American Sign Language, Spanish, Vietnamese, Traditional Chinese, Arabic, Urdu and Haitian Creole

Helpful FEMA American Sign Language Vlogs:

- [Registering for Disaster Assistance](#)
- [Disaster Recovery Centers](#)
- [Just Ask!](#)
- [FEMA Assistance Does not Impact Government Benefits](#)

What accommodations for deaf and hard of hearing individuals and families are available at disaster recovery centers?

- Disaster recovery centers, or DRCs, offer captioned phones, amplified phones and iPads with video remote interpreting access to sign language interpreters. On-site interpreters are also available upon request.

What if I'm turned down for federal disaster assistance?

- Applicants from the federally designated counties have **60 days** from the date on FEMA's decision letter to file an appeal.