



CAAG

Communication Matters

Deaf and Hard of Hearing Technology Specialist

Communication Access Ability Group (CAAG) invites resumes for the position of Deaf and Hard of Hearing Technology Specialist located in our Houston, Texas office.

The purpose of the Deaf and Hard of Hearing Technology Specialist is to provide services to persons with hearing loss, including those who are deaf, hard of hearing and late deafened; to identify solutions based on the needs of the individual and their family and strive to improve quality of life for these persons by providing essential training and information. Training may include: information on communication strategies, assistive technology, hearing loss awareness, cochlear implants and hearing aids. Assistance locating resources in the community and individualized assessment of workplace or educational challenges for the consumer are also provided as needed.

Qualified Technology Specialist shall:

- serve persons who are hard of hearing, late-deafened or deaf;
- identify and assess the technology and service needs of persons in the target population and provide outreach and support services as appropriate;
- serve as a resource for information to the general public to raise the awareness of hearing loss and available resources for the target population;
- provide individualized client services to the target population or provide trainings in group settings to service providers, businesses, family members and clients;
- ensure an appropriate and varied inventory of current technology geared towards communication access for demonstration purposes; and
- provide the following services:
 - workplace technology assessment and recommendations;
 - individualized demonstration, assessment and recommendations of assistive technology for people with hearing loss;
 - training on hearing aids, such as aid features and basic tips for purchasing and using;
 - basic training on cochlear implants and resources available related to this technology;
 - individualized assistance locating and connecting individuals with resources related to their hearing loss;
 - training on communication strategies and managing hearing loss for people who are deafened or hard of hearing;
 - training on CART;
 - providing resources to the community or individuals about the availability of state and local services for people who are deaf or hard of hearing, such as Vocational Rehabilitation or Certificate of Deafness for Tuition Waiver program; and



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- training to businesses, service providers or family members on any of the above topics, including sensitivity training, to promote understanding of and raise awareness of hearing loss within the community or workplace.

Qualified Technology Specialist shall have as a minimum:

- a certificate in Hearing Loss Support or must be currently registered and participating in the on-line certification from the American Academy of Hearing Loss Support Specialists.
- have basic knowledge of the communication needs of persons who have hearing loss;
- have the ability to modify his/her communication methods to clearly communicate with this population;
- have basic knowledge of hearing aids, cochlear implants and specialized assistive devices used by persons who have hearing loss;
- have basic knowledge of the various types of hearing loss, their causes and their impact;
- basic knowledge of the psychosocial implications of hearing loss; and
- public speaking experience and ability.

Location: Houston, Tx

Salary: Competitive and commensurate with qualifications and experience, with an excellent benefits package.

Expected Start Date: Open

Please email resume to dave.hancock@caag4.com or employment@caag4.com